

# Handling Your Most Important Shipments, Quickly and Safely

## Delivering What You Need – On Time

Internationally-renowned sculptor Tom Corbin has cultivated a reputation of originality and quality that has earned him a spot in some of the world's most discriminating art collections. So when clients — all over the world, and in some of the most challenging big cities — need their Corbin sculptures on time, who does Corbin trust with the job?

And then there's Marel Food Systems, a global provider of equipment for food processing plants worldwide. They provide top-notch service and replacement parts for customers all over North America, and each hour of downtime means lost production and revenue.

These clients, and many more like them, have trusted us with mission-critical shipments for years because we deliver consistent results. We go the extra mile to ensure that things are done right, and we do what we say we're going to do.

### Built-in Quality Checks and Tracking

At DBA, we routinely handle jobs like those for Corbin Bronze or Marel Food Systems. But make no mistake, no job is routine and each one requires special attention, whether it's on the ground, through the air, or over the seas.

"We make sure the details are captured, itineraries are double-checked, and everything we handle is 'ready to ride' – protected from the elements and the normal hazards of shipping. These extra steps are worth it to us and our clients," said Kevin Martinez,

principal of DBA Kansas and Missouri. "We work hard to cover all the bases and track shipments every step of the way."

### Demonstrating the Right Stuff for Over 20 Years

'Expedited freight forwarder' is a quick and easy description for what we do, but it's usually more than that. We consider the best options and exhaust all resources when planning a shipment. We do more – and bring more to the table:



*Dominique - a bronze sculpture by Tom Corbin.*

## We handle packages from less than a pound, to thousands of pounds.

**Problem-solving** - Expedited or unique freight requires special and innovative handling

**Precise tracking** - Conscientious with all phases, from status updates to creative re-routing, when necessary, to prevent potential delay

**Experience** - 20 years in business with an average employee tenure of 10 years

**Superb customer support** - Customer relations with a "hospitality" attitude. "We convey a caring attitude and are responsive no matter the situation," said Martinez.

### Size, Weight or Distance — We Take Care of It

Whether it's machine parts going to

Singapore or fixtures for a new store opening in New York, DBA starts and finishes with persistence and professionalism.

Our shipments have included bronze sculptures, marketing materials, year-books, trade show booths, replacement parts, store displays, and electronics. We handle packages from less than a pound, to thousands of pounds.

We ensure your items, large or small, are safe and secure. This includes: 1) upgrading the packing, 2) re-boxing, if necessary, and 3) taking pictures for cargo control. Our team follows this routine at 2 o'clock in the afternoon or 2 o'clock in the morning.

"No matter the time of the day or the level of the need, our DBA team is focused," Martinez adds. "We strive to go beyond the call, seeking creative ways to improve all aspects of the shipping experience. Our team lives it."

### Whatever your need might be, we can take care of it:

- same day/next flight out;
- overnight;
- 2-day and 3-day domestic and international shipping;
- charter aircraft;
- exclusive-use vehicle services.



**Distribution By Air**

dbaco.com | mci@dbaco.com | 888.248.3554